



Recipients: Group Insurance plan members residing in Quebec
Subject: Legal or fiscal changes

Ultrasound and optical tomography services now covered by the Quebec public health care plan

In Quebec, since December 29, 2016, all ultrasounds performed or evaluated by radiologists, including in private clinics, are covered by the *Régie de l'assurance maladie du Québec* (RAMQ). In addition, since January 26, 2017, the RAMQ also covers optical tomography of the eyeball by ophthalmologists, including in private clinics, with the exception of retinal imaging (Optomap).

How does this affect your claims?

Under Quebec law, the costs for these services cannot be billed to patients as these costs are now completely covered by the RAMQ.

As a result, iA Financial Group (Industrial Alliance Insurance and Financial Services Inc.) now denies claims for these services submitted by plan members residing in Quebec.

Are there exceptions?

Yes. Claims for ultrasounds performed by a specialist other than a radiologist and for optical tomography performed by a specialist other than an ophthalmologist may be eligible for reimbursement under the group insurance plan, provided that you have this coverage.

To ensure ultrasound claims are processed properly, you must make sure the receipts provided include the details listed below for the specialist who performed the ultrasound or produced the report:

- Full name
- Licence number
- Specialty

If you have any questions, please contact our Customer Service at 1-877-422-6487.

Our online services make it easier to track claims!

You can track your claims at any time on your mobile phone using the iA Mobile app or in My Client Space, our secure website. It's quick, simple and practical!